

OfficeServ Communicator

Communications Simplified

OfficeServ Communicator is an integrated communications application able to bring together voice, video and instant messaging communications as well as administration functions to allow you to personalise your handset.

Video Communications

Video communications are rapidly becoming as important as voice.

With the OfficeServ Communicator making a video call is as simple as making a voice call. If there is a web cam attached to the PC, OfficeServ Communicator will make a call to a similarly equipped terminal and the video call is automatically set up. There is even the option to extend this to a simple video conference. Even if participants do not have video capability they are still able to join.

And with the touch of a button the recording feature allows you to recall what has been discussed at the meeting.



Instant Messaging

Is great for when one-on-one communication is needed in real time but does not necessarily need to be spoken.

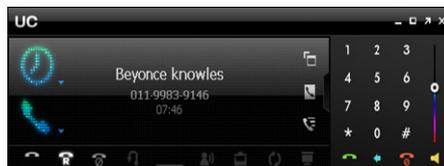
The use of instant messaging can speed up process allowing your business to be more efficient in terms of time and costs.

Softphone

Even when you are out of the office you can still have the comfort and functionality of your office phone right there on your PC or Laptop.

The softphone functionality gives you a full phone that is connected to the OfficeServ system back in your office. It works in the same way as a physical IP phone, and can be used in any location that has connectivity to the internet.

To make the softphone suitable for



a wide number of environments it can be configured with several different skins, with various controls either hidden or displayed. There is also the option for a Add On Module (AOM) which can be configured as Busy Lamp Fields (BLF), feature access or speed dial access keys and are used in the same way as on a physical system phone. This allows you to configure the softphone to have the minimum presence on your PC screen but with maximum functionality.

Benefits at a glance

- Scalable, affordable solution to enhance communications for both office and mobile works
- Simple to use advance features including ad hoc voice and video call recording to local PC
- Allows employees to be more responsive, flexible and efficient as the method of communication can be tailored to the situation



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Key Features

Desktop

Handset user configuration
Dial from MS Outlook with call control
Caller details from MS Outlook screen pop
Partner with IP phone
Partner with digital phone
Deploy as self contained softphone

IP Phone

Presence view in phone
Video stream on phone
Video conference on phone
Image control (screensavers backgrounds)
XML Browser in phone

Softphone

Speed dial
Call pick-up
Conference call
Call transfer
Call hold
Set call forwarding
Set DND
Paging
Multiple skins
Multiple layout configurations
Absent message setting
Import of MS Outlook contacts
Personal call log

Configuration Guide

	UC Basic Module	
Operation Mode	Softphone Mode	UC Call Manager Mode
Client Software	OfficeServ Communicator	
Server Software	No Server software required	
Attached Terminal	No terminal	SMT-i3105, SMT-i5220, SMT-i5210, SMT-i5230 SMT-i5243

Technical Specification and Requirements

OfficeServ

- Samsung OfficeServ with V2.41 or higher
- MGI card configured with access to the network that the softphone is connected to.

PC

- Windows XP or 2000 operating system
- Pentium 3 or higher
- More than 256Mb of RAM
- More than 300Mb of free HDD space
- Network Interface Card
- Sound Card